

Terms of Service

For use in commissioning WoahhJo

Basic TOS

- ★ By commissioning WoahhJo, you are confirming you have read and agreed to the terms listed in this Terms of Service document.
- ★ With payment processors generally being weird about art, I will discuss with you the best route to go through payments with. Typically I use paypal and their invoice feature, but that is subject to change.
- ★ Payment expected before commission work can begin (or go past sketching stage if the comm is not just a sketch).
- ★ You may re-upload your commissioned image as long as proper credit is given.
- ★ You may **not** use the commissioned work with AI nor give it to AI.
- ★ Unless you're selling merch of my art or using my art for ads, you're unlikely to have to pay a commercial fee.
- ★ Refunds given based on how much work is done.
- ★ BY ORDERING 18+ ART YOU ARE AGREEING THAT YOU ARE 18 OR OLDER.
- ★ **If you do not want me to post your commission, you must tell me when you order.**

Notice:

After this page will be a full breakdown of my terms of service. Reading only this "Basic TOS" section is not a replacement for going through the entire guide. You will still be subject to the terms outlined throughout, regardless of your familiarity with them.

Contact Info

Discord: WoahhJo

E-Mail: woahhjo@gmail.com

SECTION I. IMAGE COPYRIGHT

I, the artist, retain full and exclusive rights to the original artwork if it is for personal use.

Conditions for Reposting

The client has my permission to repost the artwork wherever they would like, as long as proper credit is given and my watermark/signature remains intact and unaltered.

Prohibited Actions

- Altering my artwork in any way without asking for permission beforehand, with the exception of cropping/resizing the image for an icon or other use.
- Use my artwork for your own, such as tracing or re-purposing parts of the image.
- Claiming the artwork as your own.
- Utilizing AI on or with my artwork.

If these terms are broken, you will be privately blacklisted from commissioning me.

SECTION II. PAYMENT INFORMATION

- I accept payment in USD and all USD payments will be taken via Paypal or other discussed upon and agreed payment processors.
- You will be given 24 hours to pay after a sketch is shown or our agreed payment time. Non-payment within 24 hours will result in the commission being canceled. Progress up to this point, if any, can be re-purposed as a YCH.
- It is the commissioner's responsibility to tell me when the payment has been sent. Sometimes a payment will fall through and I won't know. If you fail to tell me that you've sent the payment within 24 hours - and I know I absolutely haven't received the payment - then the 24 hour payment term applies to you.

Refund Policy

- If the commission is canceled (by me or the client) before work has started, then the client will receive a full refund.

- If the client cancels the commission during progress, the amount refunded will be on a case-by-case basis and up to my (the artist's) discretion. I do have a rough basis for refunds in which you are refunded dependent upon which part of my work process I have completed.
- No refunds will be given for completed or nearly completed commissions. Partial refunds can be discussed, however. Please contact me in this case.
- The artist reserves the right to cancel a commission at any time, for any reason, and without explanation.
 - If I cancel the commission due to my own inability to complete it, a full refund will be given.

SECTION III. CONTACT AND COMMUNICATION

Discussion of commissions can be conducted via email, or Discord Chat. Both of which are listed on my website. Bluesky or twitter DMs are fine but not preferred.

Visual Reference Guidelines

- Client must provide at least one clear and concise visual reference; please supplement the visual reference with any important information I may need to know to correctly complete your commission.

SECTION IV. WILL/WON'T DRAW

Below is a general guideline for what I will or will not draw. Please keep my art style in mind when ordering; I am best when working with humanoid women. Things outside my comfort zone might not be as high of quality as something I am used to doing.

Allowed Content (Please ask about these before you request)

- ★ NSFW
- ★ Monsters
- ★ Anthros/Furry
- ★ Armor/Mecha

Disallowed Content

- ★ Characters intended to be or that appear to be underage in any sexual or suggestive context. Aka no loli/shota content from me.

- ★ Gore
- ★ Any sort of hateful content, such as racism, transphobia, homophobia

You must be over the age of 18 to commission adult content.

I am a United States citizen and abide by United States laws. Breaking this rule is extremely serious and will result in blacklisting/blocking on all social media, email, and any other means of contact. By ordering anything 18+/NSFW you are agreeing that you are at minimum 18 years of age.

SECTION V. WORKFLOW PROCESS

I work best when given some artistic freedom to create an image based on the characters you provide. I am happy to match a scene or pose that you have in mind, but please allow and expect some variation.

Estimated date to completion

Completion of illustrations can take between 1 week up to 4 weeks depending on my working conditions at the time. If there are any delays in completion of a commission, I will personally notify the customer.

Live2D models and pngtuber models take much longer to complete and fully depend on the commission in question. Terms for this will be discussed with the customer.

Works in Progress (WIPs)

Certain commission types may or may not include a sketch approval stage. I will send any WIPs to the commissioner. Progress will be paused until the sketch is confirmed.

Revisions and edits

If the commission type includes a sketch approval stage, any major changes or revisions must be made at this stage; this includes any significant changes to a character's pose or body shape, or redrawing parts of the image.

After the sketch has been approved, no major edits or changes will be made. If the commissioner requests additional edits after the approved sketch, a price for the edits may be discussed if they are more complex changes.

If I, the artist, make any errors in the character design, accessories, or any other visual elements specified in the provided visual references, I will make these edits at no additional cost.

If you do not want me to post your commission online, you must tell me when you order.